

Major Policies on Various Areas

Administration and Justice

To respond to the society's rapid development, provide residents with quality living conditions and create conditions for sustainable development, social stability and harmony in Macao.

Public administration

- ◆ Implement the Standard Guidelines for Public Policy Consultation to increase the effectiveness of consultations;
- ◆ Implement the policy of central recruitment and training programme for civil service promotions, expedite the planning of medium- and long-term training programmes and study establishment of a Civil Service Pay Council;
- ◆ Strengthen building of systems for accountability and integrity, and make the best use of public resources;
- ◆ Enhance the Government Integrated Service Centre's functions, and rationalise the Civic and Municipal Affairs Bureau's functions;
- ◆ Improve the Public Information Centre's capability, efficiency and transparency in handling public enquiries.



Enhance the Government Integrated Service Centre's functions to provide quality public services

Legal affairs

- ◆ Maintain close communications with the Legislative Assembly, submit legislative plans to the Assembly on schedule and place high priority on formulating laws and regulations concerning municipal affairs and people's livelihoods;
- ◆ Formulate the laws and regulations on professional qualifications to gradually perfect the certification system for professional qualifications;
- ◆ Facilitate work on law repeals and adaptation, and submit the relevant legislative proposals;
- ◆ Strengthen legal training to raise the professional standards of legal personnel and the law enforcement quality of civil servants;
- ◆ Introduce several initiatives and actions to fully support the work of judicial authorities and the Legislative Assembly.

Civic and municipal affairs and people's livelihoods

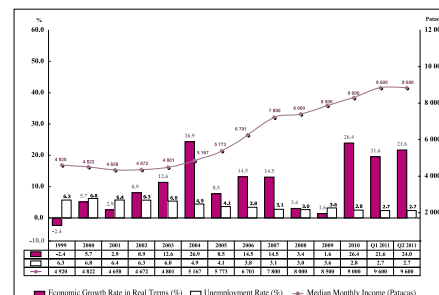
- ◆ Improve communications and interactions with our residents and reach out to them to solve their problems concerning civic and municipal affairs and people's livelihoods;
- ◆ Capitalise on the opportunity to build a new wholesale market to improve business operations, explore new suppliers and contain goods prices;
- ◆ Formulate a Food Safety Law and establish the Centre for Food Safety;
- ◆ Introduce an integrated strategy to solve the flooding problems of low-lying areas;
- ◆ Organise more enriching cultural, recreational and sports programmes to boost residents' quality of life;
- ◆ Build more communication platforms to further develop civic education.

Coordinate demand for and supply of human resources

- ◆ Boost employment and protect local people's employment rights to maintain a low unemployment rate;
- ◆ Coordinate good labour relations and maintain harmony between employees and employers;
- ◆ Strengthen and improve vocational training.

Strengthen scientific public administration

- ◆ Strengthen gaming supervision and regulate development of the gaming industry;
- ◆ Deepen reform of the public fiscal system;
- ◆ Improve financial supervision to ensure stability of the financial system;
- ◆ Perfect the approval process for importing non-resident employees;
- ◆ Evaluate and improve legislation related to the economy.



Macao Q2 Economic Growth Rate in Real Terms, Median Monthly Income and Changes of Unemployment Rate 1999-2011

Safeguarding people's well-being

- ◆ Open new food supply channels;
- ◆ Enhance supervision of product safety;
- ◆ Pay closer attention to and alleviate the impact of inflation on people's well-being.



Security

Align with the Government's overall administrative objectives and in all our work make every effort to keep to the core goals of standardisation of the police brigade system, informatisation of police services, and establishment of harmonious relations between the police and the public.

Police operations

- ◆ Take prompt action and apply effective strategies to combat crimes concerning disturbance of people's well-being;
- ◆ Exchange information to monitor organised crime movements, and cooperate in investigating newly emerged crimes;
- ◆ Strengthen the police by introducing advanced technology, enhancing equipment and functions, and promoting police service informatisation;
- ◆ Master advanced skill sets, to combat drug smuggling and human trafficking;
- ◆ Install electronic video surveillance systems for maintaining road safety and public order;
- ◆ Support the Guangdong-Macao Cooperation Framework Agreement by implementing unified documents for customs clearance between Macao and mainland China.



Serving the people with integrity

Management culture

- ◆ Optimise management models, improve internal systems and promote standardisation of the police brigade system;
- ◆ Put people first, improve communications and create a healthy working environment;
- ◆ Recruit talented candidates, enhance training, and build a modern police team;
- ◆ Strengthen training in police skills, enhance problem-solving abilities and mental wellbeing;
- ◆ Integrate information resources, expand electronic administration and optimise immigration control;
- ◆ Innovate correctional service management and help convicted persons to start new lives upon returning to society.

Public security

- ◆ Develop harmonious relations between the police and the public, and introduce measures to vitalise community involvement of the police;
- ◆ Convey public security messages, strengthen interaction with the media to improve mutual understanding;
- ◆ Keep track of youth safety, and join hands with various sectors to prevent crimes;
- ◆ Initiate public disaster drills and update contingency plans, to raise the efficiency of disaster response and recovery;
- ◆ Strictly enforce fire safety patrols and fire prevention system inspections for large-scale development projects;
- ◆ Widen police collaboration and join forces to combat cross-border crimes.

Economy and Finance

Seize both internal and external opportunities for development, and closely monitor changes in the global economic and financial situations. Maintain steady and fast development of the economy and gradually establish a world tourism and leisure centre, and a regional business service platform. Strive to realise steady economic growth and gradual improvements in people's lives.

Realise the positioning of development

- ◆ Boost development of the conference and exhibition industry and organise branded exhibitions;
- ◆ Drive industrial transformation and enhance product competitiveness;
- ◆ Support development of the logistics, cultural and creative industries;
- ◆ Increase momentum for building a business service platform for Sino-Portuguese trade and economic cooperation.

Deepening regional cooperation

- ◆ Effective implementation and perfection of CEPA;
- ◆ Implement the Guangdong-Macao Cooperation Framework Agreement to promote participation in Hengqin Island development and construction of the industrial park;
- ◆ Proactively participate in Pan-PRD regional cooperation, and strengthen Macao-Taiwan trade and economic cooperation.

Support small and medium-sized enterprises (SMEs)

- ◆ Effectively implement the SME Assistance Programme and the Loan Credit Assurance Scheme, to alleviate SMEs' human resources challenges;
- ◆ Nurture smaller enterprises with support from the more established enterprises, to help SMEs participate in Hengqin Island development and open up new markets;
- ◆ Optimise the services of the Business Support Centre and the SME Service Centre to encourage SMEs to establish their own brands.

Major Policies on Various Areas

Social Affairs and Culture

Put the people's interests first and stay attuned to public sentiment; keep informed regarding people's livelihoods and listen to public opinion; and understand people's expectations and gather public wisdom, to provide concrete solutions to livelihood problems and build a healthy, happy, tolerant and harmonious society.

Health

- ◆ Enhance disease treatment and medical services for the elderly;
- ◆ Strengthen disease prevention and public health protection;
- ◆ Perfect health legislation and improve medical service quality.

Education / Youth

- ◆ Develop legislation timeline for a quality higher education system;
- ◆ Implement education planning and enhance education quality;
- ◆ Promote all-round development and life-long learning;
- ◆ Plan for whole-person development to improve vitality of young people.



The Chief Executive exchanges views with young people

Social work / Social security

- ◆ Optimise poverty alleviation, employment and rehabilitation services;
- ◆ Enhance infant nursery and elderly care and promote volunteering among youth;
- ◆ Perfect the two-tier social security system for a healthy, happy and harmonious community.

Tourism

- ◆ Overall planning of development to establish the world tourism and leisure centre;
- ◆ Perfect industry management functions and improve tourism services;
- ◆ Create a leisure travel atmosphere and boost regional tourism cooperation.

Culture

- ◆ Focus on legislation progress and promote cultural conservation;
- ◆ Explore and investigate local culture; Create local cultural and creative industries;
- ◆ Accelerate cultural facility construction and build a city of cultural sustainability.

Sports

- ◆ Develop public sports and competitive sports in parallel to cultivate healthy lifestyles;
- ◆ Optimise sport facility operations and construct quality sport spaces;
- ◆ Publicise the science of physical fitness to enhance public health.

Transport and Public Works

Regional cooperation and urban planning

- ◆ Enhance cross-border transport connections, port infrastructure and environmentally-friendly facilities, deepen implementation of the Outline of the Plan for the Reform and Development of the Pearl River Delta and tasks related to cooperation between Guangdong and Macao;
- ◆ Reach the targets for building the new campus of the University of Macau on Hengqin Island and facilitate construction of Hong Kong-Zhuhai-Macao Bridge;
- ◆ Formulate the Phase Three Plan of the New Urban Reclamation Zone and facilitate the Urban Planning bill's entry to legislative procedures.



Public Housing Project in Seac Pai Van, Coloane

Housing policy

- ◆ Implement provision of 19,000 public housing units, formulate the public housing development strategy and promote healthy development of the property market;
- ◆ Increase support to Macao residents and improve the system and measures for building management.

Land management and city infrastructure development

- ◆ Expedite the establishment of a legal framework for land management to regulate urban management and land utilisation, and facilitate the Land Law's entry to legislative procedures.
- ◆ Facilitate construction work to improve the urban environment and road network, and build a central park.

Air, land and sea transport

- ◆ Implement the action plan for the General Road Traffic and Transport Policy of Macao to create a pedestrian-friendly environment, re-organise bus routes, increase numbers of taxi licences and properly regulate private vehicles;
- ◆ Fully develop the Light Rapid Transit System to unclog road network nodes and promote intelligent traffic management to alleviate traffic congestion;

- ◆ Improve port terminal facilities to support the planning of international airport development and better develop sea-air transport links to increase capacity.

Environmental protection, energy and telecommunication

- ◆ Control urban air pollution and improve waste disposal, introduce the strategy of public authorities being early adopters of eco-friendly cars, and replace older buses with newer models that meet Euro IV exhaust emission standards;
- ◆ Improve the functioning of the Environmental Protection and Conservation Fund to promote development of the environmental sector;
- ◆ Ensure stable water and electricity supplies, define the direction for development of recycled water, and expand use of renewable energy;
- ◆ Fully open the telecommunication market and introduce new operators to develop telecommunication networks.

Commission Against Corruption

In 2012, whilst striving to fulfil its statutory duties, the Commission Against Corruption (CCAC) will be committed to steering the creation of a community anti-graft system.

Anti-graft actions

- ◆ Enhance the case-handling efficiency and performance of law enforcement, in response to the requirements of the CCAC's new organisational law;
- ◆ Improve officers' legal knowledge, intelligence work and operation capability to meet society's demand for anti-graft action;
- ◆ Strengthen technical support to frontline officers and establish a customised management system to improve the quality of staff;
- ◆ Enhance support to cross-border crime investigation and international judicial cooperation, to cope with challenges together with regional cooperation and globalisation.

Complaints to the Ombudsman

- ◆ Carry out investigations of the complaints and reports to the Ombudsman in accordance with the law, and strive to rectify various types of administrative behaviour contrary to laws;
- ◆ Organise training programmes for staff to enhance their knowledge related to handling complaints to the Ombudsman;
- ◆ Improve the linkage and communication with other public authorities to ensure prompt solutions to public concerns;
- ◆ Strengthen the civil servants' integrity education and understanding of public procurement procedures;
- ◆ Organise themed talks and seminars for the private sector, to improve the understanding of the Prevention and Suppression of Bribery in the Private Sector law amongst industries and establish cooperative relationships with industries.

Publicity and education

- ◆ Deepen integrity education amongst civil servants, starting from the top and the middle positions, in order to raise the standards of integrity throughout the civil service;
- ◆ Continue publicising the Prevention and Suppression of Bribery in the Private Sector law and motivate the private sector to formulate their internal codes of conduct that promote clean operations and integrity management culture;
- ◆ Strengthen integrity education and promotions to young people and the general public, to develop community relation networks, and garner public support and participation for building a clean administration.

Commission of Audit

Strengthen computer-aided audit

- ◆ Strengthen research on, and development and fine-tuning of the On-spot Audit Implementation System (Macao Version), and deploy computer technology and train staff as appropriate.

Enhance audit quality

- ◆ Improve the accuracy of auditing; continuously tighten calculations of "Salience Level" after appropriate evaluations; increase the frequency of spot checks of various departments; and raise the proportion of on-spot auditing;
- ◆ Promote the systemisation of special auditing and value-for-money auditing.

Steady development of continuous audit

- ◆ Push ahead with the development of continuous audit projects, and expand the continuous audit team;
- ◆ Pay attention to the progress of large-scale construction projects, develop an annual working plan for continuous audit, employ different modes of continuous audit for different projects, and strengthen the efficacy of audit supervision.

Continue promoting audit culture

- ◆ Promote public awareness of auditing work and the function of audit results for references, through seminars on audit culture;
- ◆ Plan compilation of a promotional booklet on management topics from an auditing perspective, to assist different departments with assessing their own efficiency, effectiveness, and thriftiness.

Intensify audit staff training

- ◆ Continue to cooperate with the National Audit Office and various audit training units, and provide appropriate basic training and advanced training for audit staff.

Maintain proper exchanges with external parties

- ◆ Encourage audit staff to participate in international audit conferences and exchanges, to learn advanced skills and widen their international horizons, and eventually apply new audit concepts and knowledge in their work.