

Major Policies on Various Areas

Administration and Justice

Continue to develop a service-oriented and accountable government in line with the MSAR Government's overall policy objectives; enhance legislative coordination and implement legislative plans for 2014; improve civic and municipal facilities; render full support to the election work of the fourth Chief Executive and the Election Committee.

Public Administration

- ▶ Optimise facilities and functions of the Government Integrated Service Centre, improve service assessment and feedback collection mechanisms, and develop cross-departmental self-help services and e-governance;
- ▶ Follow up on the implementation of the performance assessment system for department heads, enhance accountability, and foster a civil service culture of integrity, frugality and readiness to serve the public;
- ▶ Improve centralised personnel management, enhance training effectiveness and establish a centralised mediation system;
- ▶ Complete a series of adjustments to the purview of the Civic and Municipal Affairs Bureau (IACM), the Cultural Affairs Bureau and the Macao Sports Development Board, and begin assigning transport and public works functions to the IACM.



The IACM Laboratory is fully committed to food safety

Legal Affairs

- ▶ Enhance communication and cooperation with the Legislative Assembly, implement legislative plans for 2014, and continue to improve legislative coordination by standardising legislative procedures and optimising formulation of legislative plans;
- ▶ Collaborate with the Legislative Assembly to approve through legislative procedures the results of rectification and adaptation of laws previously in force in Macao that have been technically reviewed;
- ▶ Work closely with the judiciary to provide training courses, and review and amend the Judicial Organisation Framework Law in due course.

Civic and Municipal Affairs

- ▶ Follow up on the effective implementation of the Food Safety Law, and optimise operation, supervision and management of the Food Safety Centre;
- ▶ Collect and recycle green waste;
- ▶ Coordinate and prepare for relocation of the wholesale market;
- ▶ Raise overall quality of life by improving civic and municipal facilities;
- ▶ Step up civic education to enhance our cultural strength.

Economy and Finance

Maintain steady growth, optimise economic structure, enhance quality through industrial transformation, and improve people's livelihoods.

Promote optimal diversification

- ▶ Facilitate the development of the convention and exhibition sector;
- ▶ Foster industrial transformation and upgrading;
- ▶ Tighten gaming regulation to ensure stable growth of pillar industries; and
- ▶ Boost the development of modern logistics, retail, cultural and creative, and Chinese medicine industries.

Support small and medium enterprises

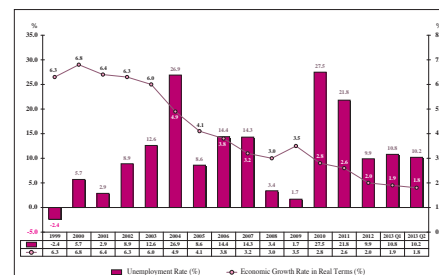
- ▶ Effectively implement various financial aid measures;
- ▶ Assist enterprises to enhance management and marketing;
- ▶ Support the development of Macao-branded products and services; and
- ▶ Provide prompt relief for enterprises facing human resource difficulties.

Enhance human resource quality

- ▶ Organise diverse vocational training programmes to promote upward mobility of local employees;
- ▶ Encourage the public to pursue professional qualifications; and
- ▶ Facilitate the establishment of a vocational skills appraisal system.

Deepen regional cooperation

- ▶ Assist industries to leverage CEPA;
- ▶ Facilitate Guangdong-Macao cooperation and encourage all sectors to participate in Hengqin development;
- ▶ Give full play to Macao's function as a business service platform between China and Portuguese-speaking countries; and
- ▶ Actively engage in Pan-PRD regional cooperation and join hands with Guangdong and Hong Kong to organise the Pan-PRD Regional Cooperation and Development Forum.



Changes in Economic Growth Rate in Real Terms and Unemployment Rate (1999 – 2013 Q2)

Continuously improve people's livelihoods

- ▶ Effectively protect local residents' employment rights and interests;
- ▶ Adopt and effectively implement timely relief measures;
- ▶ Stabilise the supply of goods and services and closely monitor the impact of inflation on people's livelihoods; and
- ▶ Safeguard consumers' rights according to law.

Strengthen financial and monetary regulations

- ▶ Optimise the public fiscal management and taxation systems;
- ▶ Strengthen financial regulation to ensure the stability of the monetary system;
- ▶ Manage fiscal reserves effectively; and
- ▶ Combat money laundering and terrorist financing activities in accordance with the law.

Enhance relevant laws and regulations

- ▶ Review and amend laws and regulations concerning economic and trade, finance, monetary and labour-related affairs.

Security

Continue to improve internal management and strengthen the police force through technology; Emphasise cooperation between the police and the public; strive to enhance management and staff quality and raise morale; realise policy objectives through practical implementation.

Deployment of police operations

- ▶ Enhance capacity to fight crime; improve law enforcement and highlight community policing;
- ▶ Raise crisis awareness through close monitoring, careful deployment and prompt response;
- ▶ Facilitate convenient border crossing by developing electronic customs clearance and expanding self-service immigration clearance to achieve performance pledges;
- ▶ Strengthen cooperation and intelligence collection with overseas counterparts;
- ▶ Strengthen traffic law enforcement to enhance road safety and improve traffic in various ways.

Raising overall capacity

- ▶ Improve law enforcement effectiveness through the use of advanced technology;
- ▶ Improve technological operations and expedite legislation on construction of a DNA database;
- ▶ Study the plan to support frontline law enforcement through the use of information technology including mobile network data and GPS systems;
- ▶ Emphasise staff training and academic research into police issues to enhance service quality;
- ▶ Help discharged prisoners to start new lives through social rehabilitation by improving existing facilities, overseeing new prison construction, raising prison staffing levels, strengthening publicity and improving the public image of the prison service.

Maintaining Public Order

- ▶ Enhance efficiency of customs clearance, strengthen law enforcement cooperation and protect intellectual property rights;
- ▶ Expand the mobile patrol network to strengthen marine rescue and surveillance services;
- ▶ Closely supervise the progress of Stages II and III of the public video surveillance system project;
- ▶ Prioritise fire safety education, and develop contingency deployment action plans by fire service sub-stations that focus on protecting historic buildings and major new construction projects.



The PSPF pursue the goals of integrity, high efficiency, competence and professionalism

Major Policies on Various Areas

Social Affairs and Culture

To make every effort to understand people's needs, to solicit public opinion, to embrace collective wisdom, to pursue social wellbeing, to promote social cohesion and to strengthen public health. We join hands with the public to build a better special administrative region, our home.

Health

- Perfect healthcare policy for the elderly and build a healthy and peaceful society;
- Strengthen the quality management system and enhance medical services efficiency;
- Intensify disease prevention and control and facilitate the long-term development of medical services.

Education / Youth

- Establish a quality assurance mechanism and reinforce talent training in all aspects;
- Implement the System Framework for Private School Teaching Staff of Non-tertiary Education to cultivate high quality teachers;
- Address students' diverse needs and facilitate the development of school systems;
- Engage young people's positive energy and boost their competitive potential.



A mega delegation for "Experience Macau Tour" visits Macao

Social work / Social security

- Improve planning and implement policies that serve young people and support the elderly;
- Optimise the family services network and expand childcare and rehabilitation services;
- Establish a two-tier social security system and provide sustainable retirement protection.

Tourism

- Launch tourism planning research and improve the overall tourism environment;
- Enhance tourism training and management to raise service quality;
- Engage in regional and international cooperation and develop diverse tourism products.

Culture

- Promote heritage protection and launch cultural heritage census;
- Popularise cultural and art education to nurture artistic talent;
- Improve cultural facilities and expand physical capacity for more cultural activities.

Sports

- Enhance promotion of sport for all and encourage public participation;
- Deepen public knowledge of fitness science and foster all-round sports talent;
- Expedite the construction of sports facilities and implement green management principles.

Transport and Public Works

Realising the administrative objectives to enhance underlying strength and promote sustainable development, gradually improve the legal system, expedite construction of infrastructures for regional integration and livelihood activities, so as to strengthen the driving force for urban development.

Regional cooperation and urban planning

- Maintain steady progress in the construction of the new Guangdong-Macao border-crossing project, and actively participate in negotiations on matters related to the artificial island port facilities of the Hong Kong-Zhuhai-Macao Bridge;
- Expedite cross-border infrastructure construction in response to regional development;
- Implement the enactment of the Urban Planning Law, accelerate drafting of relevant laws, and push forward studies on urban planning.

Land management and urban infrastructure development

- In relation to enforcement of the amended Land Law, expedite the review and amendment of relevant regulations;
- Follow up on legislative procedures concerning urban construction laws, fire prevention regulations and recognition of professional qualifications, and formulate remedial measures to enhance the drainage capacity of the public sewage system;
- Continue the planning and improvement of the pedestrian walking system by developing two walking routes, on the Macao peninsula and in Taipa, to create a user-friendly and comfortable walking environment.

Housing policy

- Formulate Public Housing Development Strategy by taking into account the studies on the "Macao Property for Macao Residents" policy, and further augment the existing public housing policy to increase the number of its beneficiaries;
- Follow up on the new round of applications for Home-Ownership Scheme housing and public housing, so as to allocate housing units in an orderly manner;
- Set up the Building Management Affairs Centre to increase support for building management.



Expedite regional cooperation and cross-border infrastructure construction

Transport

- Expedite construction of the Light Rail Transit system and enhance its route on the Macao peninsula; enforce express lanes for public transport to improve road traffic flows;

- Strengthen the radio-dispatch taxi service, issue additional taxi licences, and review the overall approach to development in the taxi service industry;
- Commence trial operation of the new Taipa Ferry Terminal and continue to enhance sea and air transport infrastructure.

Environmental protection, energy and telecommunications

- Continue to strengthen air pollution controls, and expedite the establishment of an environmental impact assessment system;
- Implement the policy to introduce environmentally friendly vehicles, raise the subsidy cap of the Environmental Protection and Energy Conservation Fund, help enterprises to improve their business environment, and implement in stages the construction of a water recycling plant and public piping system for recycled water;
- Implement the plan to develop the television market, and the new scheme concerning electricity consumption and pricing.

Commission Against Corruption

In 2014, the Commission Against Corruption will uphold its principles through enforcement and prevention to promote integrity in the special administrative region.

Action against graft

- Monitor areas of public administration considered prone to corruption, and strengthen communication with judicial bodies to enhance investigative efficiency;
- Bolster the fight against bribery in the private sector and create a corruption-free business environment;
- Improve the capability of investigators through professional training;
- Ensure integrity, fairness and impartiality in the fourth Chief Executive Election;
- Propose a bill to regulate "affected transactions" to perfect Macao's anti-corruption system;
- Strengthen joint investigation of cross-border cases and international law enforcement and judicial cooperation;
- Assist the People's Republic of China regarding the review of implementation of the United Nations Convention against Corruption by United Nations experts.

Complaints to the Ombudsman

- Investigate the legitimacy and appropriateness of actions and administrative procedures of public departments and entities, and request rectification of any administrative illegality or misconduct;
- Handle complaints concerning the basic rights and interests of the public through a special taskforce;
- Review flaws in laws and regulations, especially those that affect people's rights, freedom, safeguards or rightful interests;
- Provide staff training to improve work capacity and efficiency;
- Exchange and share experience with international ombudsman institutions to strengthen complaint processing workflow.

Publicity and education

- Intensify integrity education amongst civil servants in order to raise the standards of integrity throughout the civil service;
- Enhance corruption prevention education in the private sector, and assist industries to formulate codes of conduct to develop a corruption-free business culture;
- Launch community education on integrity and advocate public participation in building a corruption-free government;
- Improve education materials about integrity and probity for primary and secondary schools, and co-organise activities with schools to enhance integrity education for young people and teenagers.

Commission of Audit

Computer-aided audit

- Learn from the experience of applying the On-site Audit System to account auditing to improve and expand its audit functions, plan for system development for the next stage, and enhance associated technologies to ensure the efficiency and accuracy of account auditing.

Management of audit projects

- Enhance planning and management of audit projects and emphasise proactive management of the annual plan, improve the audit file management system, facilitate study and scientific argumentation of audit projects, and optimise the deployment of audit resources;
- Establish a sound audit file management system and plan a feasibility study on the digitisation of audit files.

Staff training

- Organise appropriate professional training programmes for staff of the Commission of Audit and enhance the operational expertise of audit teams to meet future needs.

Promotion

- Enhance civil servants' understanding of auditing work and promote its positive effects on departmental governance through seminars and workshops on audit culture, promote audit culture at operational level, and exchange views on issues of mutual concern.